

How to Use this Information Sheet



When you see the word “**we**” it means WWILD Sexual Violence Prevention Association Inc.



You can get help to read this information.

You can ask a worker or someone you trust.

Not bold

We have written some words in **bold blue** writing.

Bold blue

We will explain what these words mean.

Your Rights



You have **rights** when you get help from us.



Rights are rules to make sure everyone gets what is fair and safe.



We will:

- be reliable



- be organised



- be honest



- be safe



- work with you to reach your goals
and needs

We respect people of all:



- ages



- gender and sexuality



- education level



- type of disability



- religions



- cultures



You know the most about your life.

We will respect this.





You have the **right** to be treated with respect and kindness.




You have the **right** to privacy and confidentiality

Confidentiality and Privacy

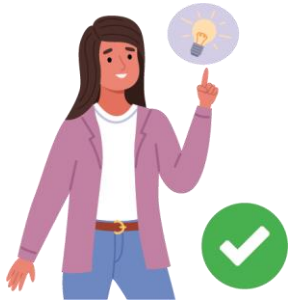
 You have a **right to confidentiality** when you get help from us.

 A **right** is a rule that makes sure you get what is fair.

 **Confidentiality** means things you talk about with us are **not** shared with anyone outside this service.

If you want to know more about confidentiality, you can read –

- **‘Confidentiality and Privacy’** information sheet



You have the **right** to make your own decisions.

We will share information to help you make decisions.



You have the **right** to stop or **not** use the service.

We will **not** punish you if you choose to do this.



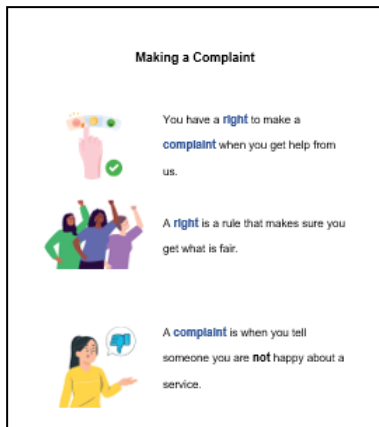
You have the **right** to have a support person with you.



You have the **right** to use an interpreter.



You have the **right** to complain and give feedback.



If you want to know more about complaints, you can read –

- **‘Making a Complaint’** information sheet



You have the **right** to be given information you understand.

We will give you correct information.



We will tell you about other services that could help you.



You can look at the notes we keep about you.

You can make changes to your notes.

We care about your rights.